



WE ARE

# CREATIVE RESOURCE PROVIDER

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Our goal is to deliver innovative services and solutions to enterprises with an active, ethical and compassionate approach to our partners, clients and the communities where we live and work.



# INTRODUCTION

CRP is the Saudi Arabian Managed service provider (MSP) with over 10 years' experience. We understand the importance of business growth and operational efficiencies and that's why we specialise in providing reliable, scalable, and secure Information and Communication Technology (ICT) environments.

This includes proactive monitoring, accurate diagnostic and 24/7 IT support services that cover every aspect of our customer's physical, virtual and network infrastructure.

## WHY CHOOSE CRP ?

CRP focuses IT on delivering value to customers, with key targets that include:

- A proactive, process-oriented approach to service management.
- Better alignment with business needs.
- Increasing efficiency and effectiveness to lower IT costs and increase ROI.
- Greater transparency and accountability.
- Continuous addition of new functions that drive user satisfaction.

## TODAY'S ENTERPRISE RISKS ARE CONSTANTLY EVOLVING

As one of the leading cyber security consulting companies, we understand that key Enterprise cyber risks are constantly changing from ransomware and cryptolocker virus to phishing scams and brute force/DDoS attacks, cyber threat actors are consistently innovating to meet their objectives.



# OUR CORE SERVICES

## THREAT INTELLIGENCE PLATFORM



Identifying & Investigating Security threats and helping security teams in responding to threats.

## IT OPERATIONS MANAGEMENT



Identify Faults, Problems & Performance issues at Infrastructure, OS, Virtualization, application and/or DB layers and fix those as per assigned priority to keep business services up and running.

## IT SERVICE MANAGEMENT



Streamlining and implementing standardized processes for Incident, Problem, Change and Request management as per agreed service levels.



## EXPERIENCE

A well recognised cyber security company having completed hundreds of data breach investigations globally.



## LEADERSHIP

Our company leaders are at the forefront of research for cyber security in Saudi Arabia, having built industry partnerships with top leading universities.










## MARKET-LEADING TALENT

We employ the best talent to ensure any cyber event experienced by our clients is addressed quickly, effectively and by people at the peak in their fields.



# MANAGED SERVICES

Your business can choose any combination of our managed services below or get in contact with us to create a bespoke Managed Service Solution, we're here to support you.

-  **DESKTOP AS A SERVICE (DAAS)**
-  **END-TO-END SOLUTIONS (E2ES)**
-  **MANAGED VOICE OVER IP (VoIP)**
-  **MANAGED MICROSOFT 365**
-  **MANAGED NETWORK SERVICES**
-  **MANAGED VIRTUAL DESKTOP (VDI)**
-  **MANAGED INFRASTRUCTURE SERVICES**

**WE OFFER A WIDE RANGE OF MANAGED SERVICES  
THAT CAN BE TAILORED TO MEET SPECIFIC  
BUSINESSES AND THEIR SYSTEM NEEDS**



**COMPREHENSIVE  
MANAGEMENT**



**HIGH LEVEL SUPPORT**



**PROACTIVE  
MONITORING**



**SUPERIOR  
PROTECTION**



**TOP TIER  
SECURITY**

# CLOUD SERVICES

There are many definitions in the marketplace about what cloud computing is. CRP defines Cloud as the means through which everything from computing power to computing infrastructure, applications, business workflow systems and personal collaboration can be delivered to you over a network, wherever and whenever you need it.

## OUR CLOUD SERVICES GUARANTEE OPTIMAL PERFORMANCE FOR SMALL BUSINESSES TO LARGE CORPORATIONS

# CYBER SECURITY SERVICES

CRP provides trusted Cyber Security solutions for both on-premise and in the Cloud. Our experienced team have developed a strong cyber security framework that provides protected access to applications transiting untrusted network boundaries, protection against threats and greater control over your data.



**PROTECTED  
AGAINST THREATS**



**REDUCE  
OVERALL COSTS**



**GREATER FLEXIBILITY  
AND AGILITY**



**DIRECT EXPERT  
ACCESS**

## NETWORK PARTNER WITH THE CYBER SECURITY CENTRE (CSC)

As a Network partner with the CSC, CRP can utilise knowledge from fellow cyber security professionals to better identify and migrate shared cyber security issues. The partnership provides CRP the ability to access CSC threat intelligence and situational awareness by accessing context-rich, actionable, and timely information in a variety of formats (including alerts and Advisories and automated indicator sharing) enhancing an already robust protection system CRP has to offer.

**Creative Resource**  
— PROVIDER —













# PROFESSIONAL IT SERVICES

Are you tired of the inflexibility and lack of responsiveness of the traditional large IT outsourcers?

Then it's time to switch to CRP, as we will put you first. Delivering your business, a huge increase in end user satisfaction, ensuring successful delivery of projects.

## FOR INNOVATIVE AND STRATEGIC PROFESSIONAL IT SOLUTIONS

-  **ARTIFICIAL INTELLIGENCE**
-  **DATA CLEANSING & VALIDATION**
-  **PROCUREMENT SPECIALIST**
-  **HUMAN RESOURCES (HR)**
-  **VIRTUAL ASSISTANCE**
-  **BUSINESS PROCESS ANALYSIS**
-  **PERFORMANCE MANAGEMENT**
-  **PROJECT MANAGEMENT**
-  **OPERATIONS MANAGEMENT**
-  **DATA ENTRY**

# CREATIVE SERVICES

-  **LOGO DESIGN**
-  **BOOK WRITING**
-  **VIDEO ANIMATION  
(2D, 3D, MOTION GRAPHICS)**
-  **WEB DESIGN (UI/UX)**
-  **SOFTWARE DEVELOPMENT**
-  **CONTENT/SCRIPT WRITING**

Assisting brands and media companies with state of the art brand development solutions that help you stand out.

Enhance your brand recognition instantly with a bespoke logo design. Creative Resource Provider specializes in creating fascinating logo designs that craft aesthetic brand identities.



# MARKETING SERVICES

Optimizing your digital platforms and social networks combined with search engine optimization will put your business in front of your target audience and above your competition online. For most small and medium-sized businesses, generating leads is hard and costly. Is it the case with you? "Let us help you!"

-  **AMAZON MARKETING**
-  **EMAIL MARKETING**
-  **SEARCH ENGINE OPTIMIZATION (SEO)**
-  **DIGITAL MARKETING**
-  **SOCIAL MEDIA MARKETING**
-  **TELEMARKETING & TELESALLES**

**CRP IS ONE OF THE LEADING TELESALLES OFFSHORE STAFFING COMPANIES PROVIDING SALES & SUPPORT REPRESENTATIVES. FROM GENERATING NEW LEADS ALL THE WAY TO FOLLOWING UP ON THESE POTENTIAL CUSTOMERS WITH A SALES CALL, THE TELESALLES EXECUTIVES WE RECRUIT ARE TRAINED TO LEVERAGE ANY SALES OPPORTUNITY AND CAN EVEN GENERATE REPEAT SALES FROM EXISTING CUSTOMERS.**

## MARKETING PLATFORMS



# HEALTH CARE SERVICES

Creating an offshore Health Information Management (HIM) team makes data management more cost-effective, without sacrificing efficiency. Our Medical transcriptionists have a strong knowledge of medical terminology and excellent English writing skills.

With us, you will not only be reducing your labor costs but you will be increasing the productivity of your team. This leaves you with more time to provide quality treatment and care to your patients.

**CONTACT CREATIVE RESOURCE PROVIDER TODAY AND LET US HELP YOU GET ON TRACK TO REORGANIZE YOUR RESOURCES WITH DEDICATED OFFSHORE CLINICAL DATA ABSTRACTORS AND MEDICAL DATA REDACTORS.**

 **CLINICAL ABSTRACTING**

 **MEDICAL BILLING**

 **MEDICAL CLAIM ADMINISTRATOR**

 **MEDICAL ENCODING**

**Creative Resource**  
— PROVIDER —





## OUR FOOTPRINTS

Philippines  
Malaysia  
Pakistan  
India

KSA  
USA  
UAE

## CONTACT US

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CRP is a team of web developers, designers, project managers, and innovators that helps businesses grow with creative ideas. We will help you maximize your technology innovation. End-to-end outsourcing services that include Cyber security, making blueprints from scratch to developing a perspective, our experts emphasize creativity in finding new techniques and technologies to improve the customer's experience.

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